State Consumer Protection Agency Contacts

Alabama
Alabama Department of Postsecondary Education
Address: 135 South Union Street
Montgomery, AL 36104
Phone: 334-293-4500
Website: http://www.accs.cc/index.cfm/students/

Alaska
Alaska Commission on Postsecondary Education
Address: PO Box 110505
Juneau, AK 99811-0505
Phone: 907-465-2962
Website: http://acpe.alaska.gov/

Arkansas
Arkansas Department of Higher Education
Address: 423 Main Street, Suite 400
Little Rock, AR 72201
Phone: 501-371-2000
Website: http://www.adhe.edu/Pages/home.aspx

Arizona
Arizona Attorney General
Address: 1275 West Washington Street
Phoenix, AZ 85007-2926
Phone: 602-542-5025
Website: https://www.azag.gov/contact-us

California
Bureau for Private Postsecondary Education
Address: 2535 Capitol Oaks Drive, Suite 400
Sacramento, CA 95833
Phone: 916.431.6959
Website: http://www.bppe.ca.gov/about_us/contact.shtml

Colorado
Colorado Department of Higher Education
Address: 1560 Broadway, Suite 1600
Denver, CO 80202
Phone: 303-866-2723
Website: http://highered.colorado.gov/DHE/contact.html
Connecticut
Education & Employment Information Center
Address: 61 Woodland Street,
Hartford, CT 06105-2326
Phone: 800-842-0229
Website: http://www.ctohe.org/edinfo/

Delaware
Delaware Department of Education
Address: 401 Federal Street
(Federal & Loockerman Streets)
Dover, Delaware 19901
Phone: 302-735-4000
Website: http://dedoe.schoolwires.net/domain/157

Florida
Commission for Independent Education
Address: 325 W Gaines Street, Suite 1414
Tallahassee, FL 32399-0400
Phone: 850-245-3200
Complaint Form: http://www.flbog.edu/contact/_doc/ComplaintFormRevisedFinal.pdf

Georgia
Nonpublic Postsecondary Education Commission
Address: 2082 East Exchange Place, Suite 220
Tucker, GA 30084-5305
Phone: 770.414.3300
Website: http://gnpec.org/consumer-resources/

Hawaii
Department of Commerce & Consumer Affairs, Office of Consumer Protection
Address: 235 South Beretania Street, Suite 801
Honolulu, HI 96813
Phone: 808-587-3222
Website: http://cca.hawaii.gov/contact/

Idaho
Idaho State Board of Education
Address: 650 West State St Rm 307
Boise, ID 83702
Phone: 208-334-2632
Website: http://www.boardofed.idaho.gov/contact_us.asp
Illinois
Illinois Board of Higher Education
Address: 431 East Adams Street, Second Floor
Springfield, IL 62701
Phone: 217-782-2551
Website: http://www.ibhe.org/contactUs.htm

Indiana
Indiana Commission on Proprietary Education
Address: Board for Proprietary Education
Indiana Commission for Higher Education
101 West Ohio Street, Suite 670
Indianapolis, IN 46204
Phone: 317.464.4400
Complaint Form: http://www.in.gov/che/2744.htm
Website: http://www.in.gov/bpe/2333.htm

Iowa
Iowa College Student Aid Commission
Address: Attn: Carolyn Small
603 E. 12th Street, FL 5th
Des Moines, IA 50319
Phone: 515-725-3400
Website: https://www.iowacollegeaid.gov/content/constituent-request-review
Complaint Form: https://www.iowacollegeaid.gov/content/constituent-request-review

Kansas
Kansas Board of Regents
Address: Private Board of Regents
1000 SW Jackson Street, Suite 520
Topeka, KS 66612-1368
Phone: 785.296.3421
Website: http://www.kansasregents.org/students/university_student_complaints
Complaint Form: http://www.kansasregents.org/state_university_student_complaint_form

Kentucky
Kentucky Council on Postsecondary Education
Address: Attn: Sarah Levy,
Director of Postsecondary Licensing
024 Capital Center Drive, Suite 320
Frankfort, KY 40601
Phone: 502-573-1555
Website: http://cpe.ky.gov/contactus.htm
Louisiana
Louisiana Attorney General, Office of Consumer Protection
Address: 1885 N. Third Street
Baton Rouge, LA 70802
Phone: 225-326-6079
Complaint Form: http://www.ag.state.la.us/Complaint.aspx?articleID=16&catID=15
Website: http://www.ag.state.la.us/Article.aspx?articleID=28&catID=0

Maine
Maine Department of Education
Address: Maine DOE
23 State House Station
Augusta, ME 04333-0023
Phone: 207-624-6600
Website: http://www.maine.gov/doe/contact/index.shtml

Maryland
Maryland Higher Education Commission
6 North Liberty Street
Baltimore, MD 21201
Phone: 410-767-3300
Website: http://mhec.maryland.gov/institutions_training/Pages/career/pcs/complaint.aspx

Massachusetts
Massachusetts Board of Higher Education
Address: One Ashburton Place, Room 1401
Boston, MA 02108
Phone: 617-994-6950
Complaint Form: http://www.mass.edu/forstudents/complaints/complaintform.asp
Website: http://www.mass.edu

Michigan
Licensing and Regulatory Affairs, Bureau of Commercial Services
Address: Office of Postsecondary Services
Proprietary School Unit
2501 Woodlake Circle
Okemos MI 48864
Phone: 517-241-3323
Website: http://www.michigan.gov/ag/0,4534,7-164-17331---,00.html
Complaint Form: http://www.michigan.gov/documents/ag/Consumer_Complaint_Form_346645_7.pdf

Minnesota
Minnesota Office of Higher Education
Address: 1450 Energy Park Drive, Suite 350
St. Paul, MN 55108-5227
Phone: 651-642-0567 Website: http://www.ohe.state.mn.us/sPages/oheContact.cfm
Complaint Form: http://www.ohe.state.mn.us/mPg.cfm?pageID=1078
Mississippi
Mississippi Commission on College Accreditation
Address: 3825 Ridgewood Road
Jackson, MS 39211
Phone: 601-432-6647
Website: http://www.mississippi.edu/contact/

Missouri
Missouri Department of Higher Education
Address: 205 Jefferson Street
P.O. Box 1469
Jefferson City, MO 65102-1469
Phone: 573-751-2361
Website: http://www.dhe.mo.gov/contactus.php

Montana
Montana Department of Justice, Office of Consumer Protection
Address: 2225 11th Ave.
PO Box 200151
Helena, MT 59620-0141
Phone: 406-444-4500
Complaint Form: https://app.doj.mt.gov/apps/Oscar/default.aspx
Website: https://doj.mt.gov/consumer/consumer-complaints/

Nebraska
Nebraska’s Coordinating Commission for Postsecondary Education
Address: 140 N. 8th Street
Suite 300
Lincoln, NE 68508
Phone: 402-471-2847
Website: https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions

Nevada
Commission of Postsecondary Education
Address: 8778 South Maryland Parkway Suite 115
Las Vegas, Nevada  89123
Phone: 702-486-7330
Website: http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm

New Hampshire
Department of Education- Division of Higher Education- Higher Education Commission
Address: 101 Pleasant Street
Concord, NH 03301
Phone: 603-271-0256
Website: http://www.education.nh.gov/highered/
New Jersey
New Jersey Department of Education via Division of One-Stop Coordination and Support
Address: P.O. Box 542
Trenton, NJ 08625-0542
Phone: 609.292.4310
Website: http://www.state.nj.us/education/

New Mexico
New Mexico Higher Education Department
Address: 2048 Galisteo St.
Santa Fe, NM 87505
Phone: 505-476-8400
Website: http://hed.state.nm.us/

New York
New York State Education Department, Office of College and University Evaluation
Address: 89 Washington Ave
Room 969 EBA
Albany, NY 12234
Phone: 518-474-2593
Website: http://www.highered.nysed.gov
Complaint Form: http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html

North Carolina
Post-Secondary Education Complaints, c/o Assistant Director of Licensure and Workforce Studies,
University of North Carolina General Administration
Address: 910 Raleigh Road
Chapel Hill, NC 27514
Phone: 919-962-4558
Website: studentcomplaint@northcarolina.edu. The individual may contact UNC General Administration for further details.

North Dakota
Office of Attorney General, Consumer Protection and Antitrust Division
Address: Gateway Professional Center
1050 East Interstate Avenue, Ste. 200
Bismarck, ND 58503
Phone: 701-328-5570
Website: http://www.nd.gov/cte/

Ohio
Ohio Board of Regents
Address: 25 South Front Street
Columbus, OH 43215
Phone: 614-466-6000
Website: https://www.ohiohighered.org/contact-us
Oklahoma
Oklahoma State Regents for Higher Education
Address: 655 Research Parkway, Suite 200
Oklahoma City, OK 73104
Phone: 405-225-9100
Complaint Form: http://www.okhighered.org/resources/Student-Complaint-Form/
Website: https://www.okhighered.org

Oregon
Oregon Student Assistance Commission, Office of Degree Authorization
Address: 1500 Valley River Drive, Suite 100,
Eugene, OR 97401
Phone: 800-452-8807
Website: http://oregonstudentaid.oda.gov

Pennsylvania
Division of Higher and Career Education, Pennsylvania Department of Education
Address: 333 Market Street
Harrisburg, PA 17126
Phone: 717-783-6788
Website: http://www.education.pa.gov

Rhode Island
Rhode Island Board of Governors for Higher Education
Address: Shepard Bldg. Suite 524
80 Washington Street
Providence, RI 02903
Phone: 401-456-6000
Website: http://www.ribghe.org/contact.htm

South Carolina
SC Commission on Higher Education
Address: 1122 Lady Street, Suite 300,
Columbia, SC 29201
Phone: 803-737-2260
Website: http://www.che.sc.gov/
Complaint Form: http://www.che.sc.gov/Portals/0/CHE_Docs/academicaffairs/license/complaint_procedures_and_form.pdf

South Dakota
South Dakota Office of the Attorney General, Division of Consumer Protection
Address: 1302 E Hwy 14 Suite 1
Pierre SD 57501-8501
Phone: 605-773-3215
Website: http://atg.sd.gov/Consumers.aspx
Tennessee
Tennessee Higher Education Commission
Address: 404 James Robertson Parkway, Suite 1900
Nashville, TN 37243-0830
Phone: 615-741-3605
Website: http://www.tn.gov/thec/article/consumer-services
Complaint Form: http://www.tn.gov/assets/entities/thec/attachments/ComplaintForm.pdf

Texas
Texas Higher Education Coordinating Board, Academic Affairs and Research
Address: 1200 E. Anderson Lane, Austin, TX 78752 - P.O. Box 12788
Austin, TX 78711-2788
Phone: 512-427-6101
Website: http://www.thecb.state.tx.us/?objectid=911FED6C-BB8D-FCDF-F1C1A57902BFB8F1

Utah
Utah Division of Consumer Protection
Address: 160 East 300 South, 2nd Floor
PO Box 146704
Salt Lake City, Utah 84114-6704
Phone: 801-530-6601
Website: http://www.dcp.utah.gov/consumerinfo/
Complaint Form: http://consumerprotection.utah.gov/complaints/index.html

Vermont
Department of Education
Address: 120 State Street
Montpelier, VT 05620-2501
Phone: 802-828-3135
Website: http://education.vermont.gov
Complaint Form: http://education.vermont.gov/documents/special-education-request-for-mediation-form

Virginia
State Council of Higher Education for Virginia
Address: 101 N. 14TH St., 10TH FL
James Monroe Building
Richmond, VA 23219
Phone: 804-225-2600
Website: http://www.schev.edu/index/how-do-i/student-complaints
Form: http://www.schev.edu/index/students-and-parents/resources/student-complaints

Washington
Washington State Office of the Attorney General
Address: 1125 Washington St SE
P.O. Box 40100
Olympia, WA 98504-0100
Phone: 360-753-6200
Website: http://www.atg.wa.gov/file-complaint#Complaint
**West Virginia**
West Virginia Council for Community and Technical College Education
Address: 1018 Kanawha Blvd E, Suite 700
Charleston, WV 25301-2800
Phone: 304-558-0265
Website: [http://www.wvctcs.org/](http://www.wvctcs.org/)

**Wisconsin**
Wisconsin Education Approval Board
Address: 201 West Washington Ave., 3rd Floor
Madison, WI 53703
Phone: 608-266-1996
Complaint Form: [http://eab.state.wi.us/resources/forms/3.01.pdf](http://eab.state.wi.us/resources/forms/3.01.pdf)
Website: [http://eab.state.wi.us/resources/contact.asp](http://eab.state.wi.us/resources/contact.asp)

**Wyoming**
Wyoming Department of Education
Address: 2300 Capitol Avenue, Hathaway Building, 2nd Floor
Cheyenne, WY 82002-0050
Phone: 307-777-7690